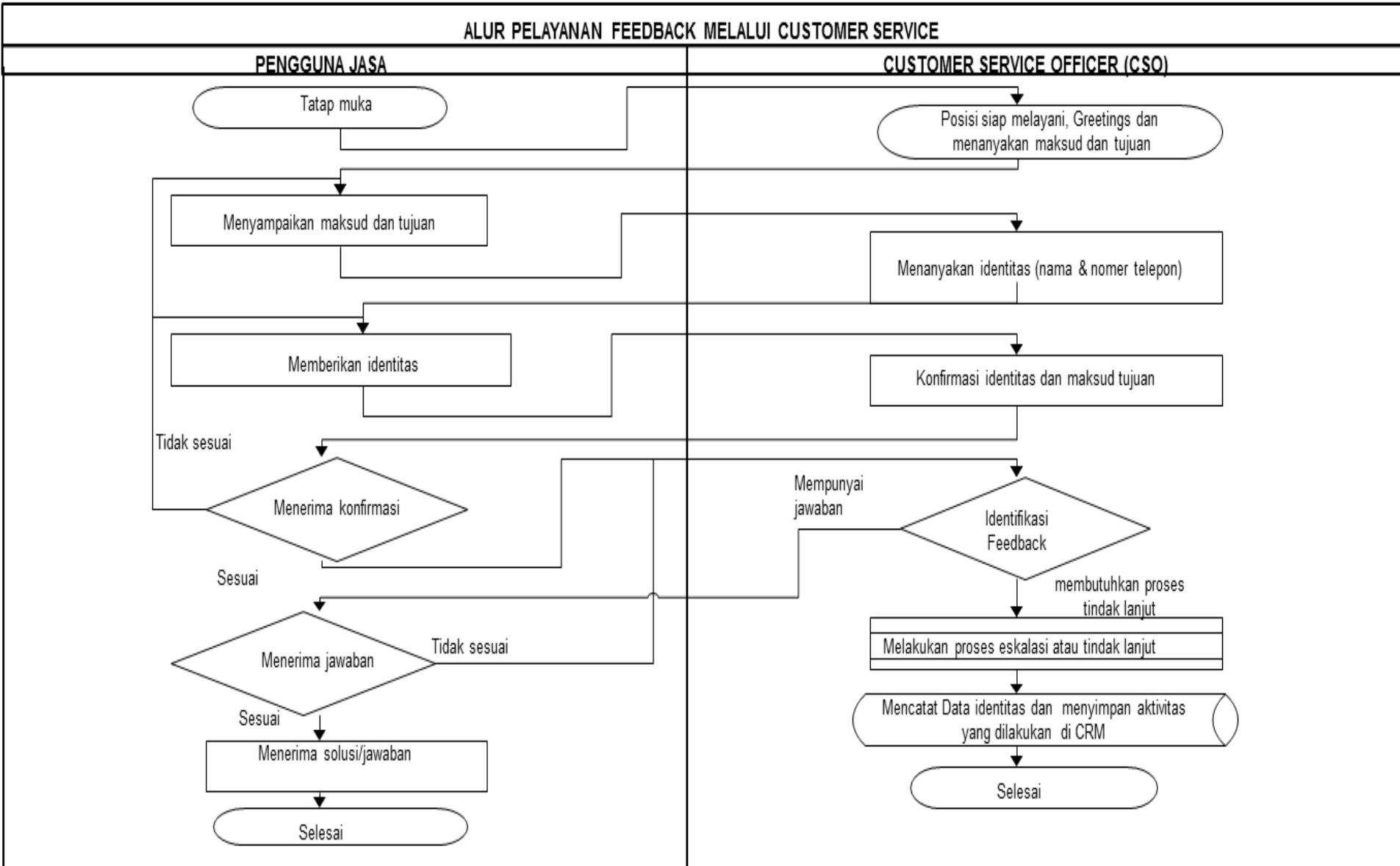
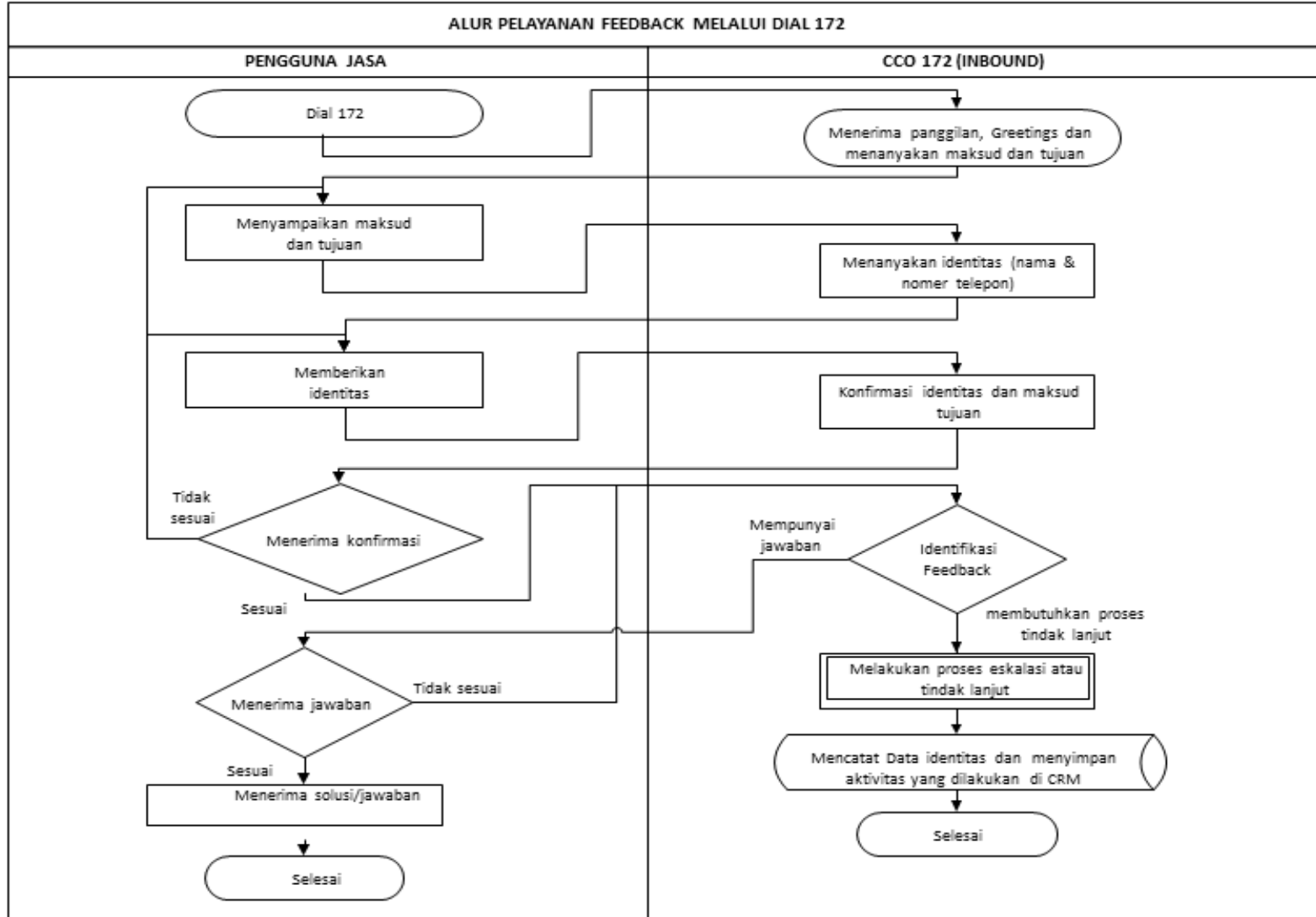


1. ALUR PELAYANAN FEEDBACK MELALUI CUSTOMER SERVICE

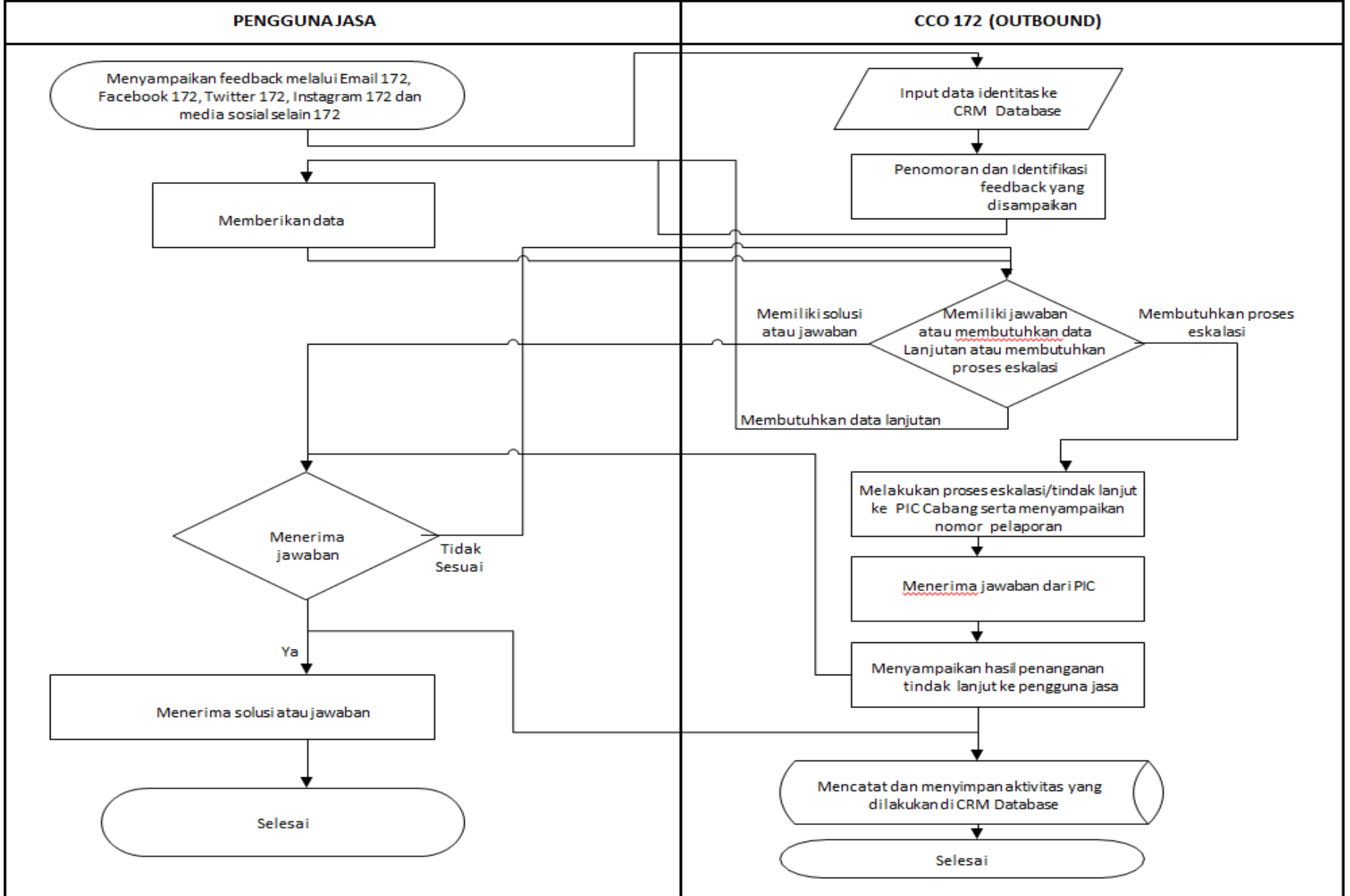


2. ALUR PELAYANAN FEEDBACK MELALUI DIAL 172 (INBOUND)



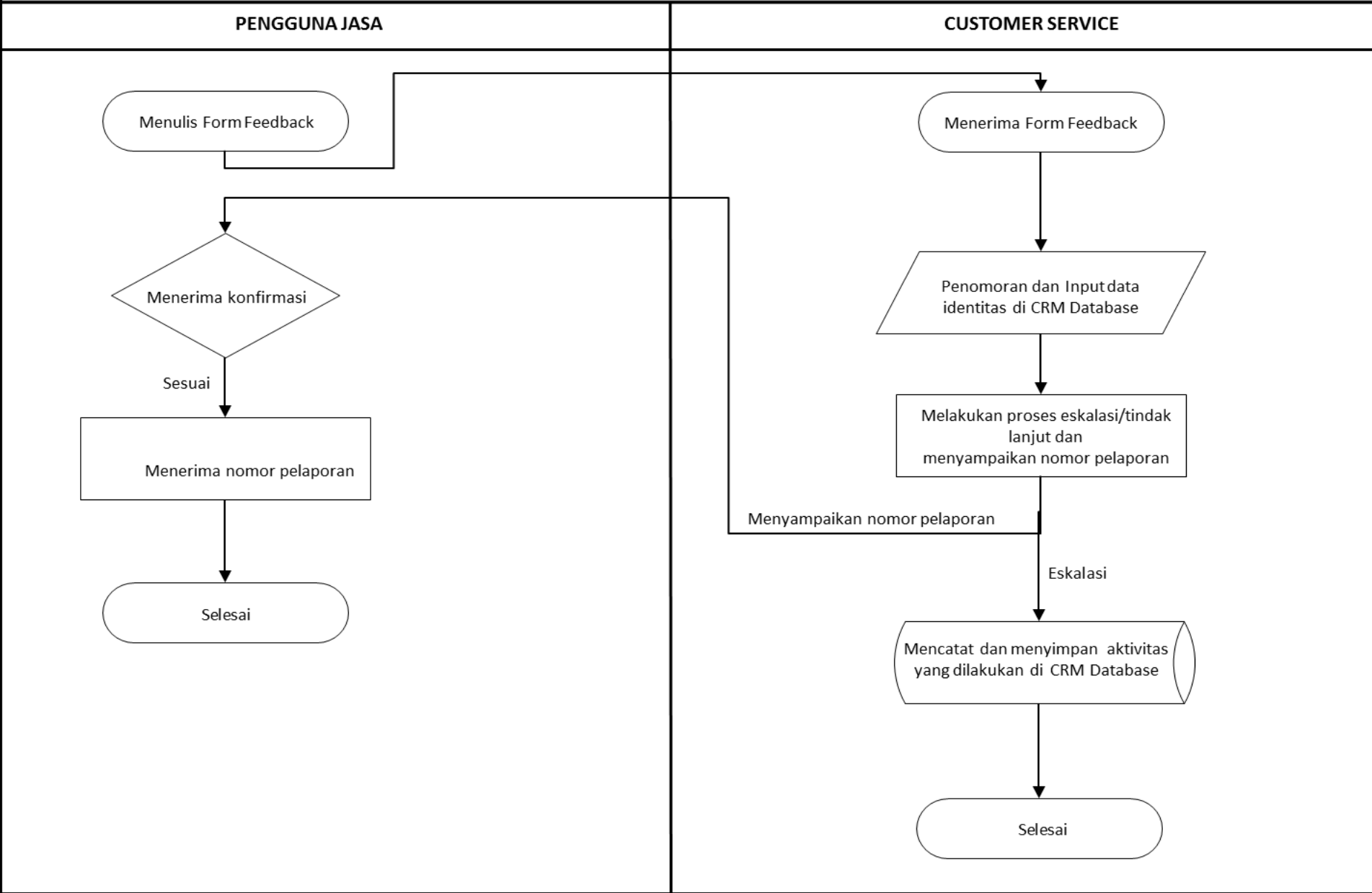
3. ALUR PELAYANAN FEEDBACK MELALUI MEDIA SOSIAL (OUTBOUND)

ALUR PELAYANAN FEEDBACK MELALUI MEDIA SOSIAL DAN EMAIL

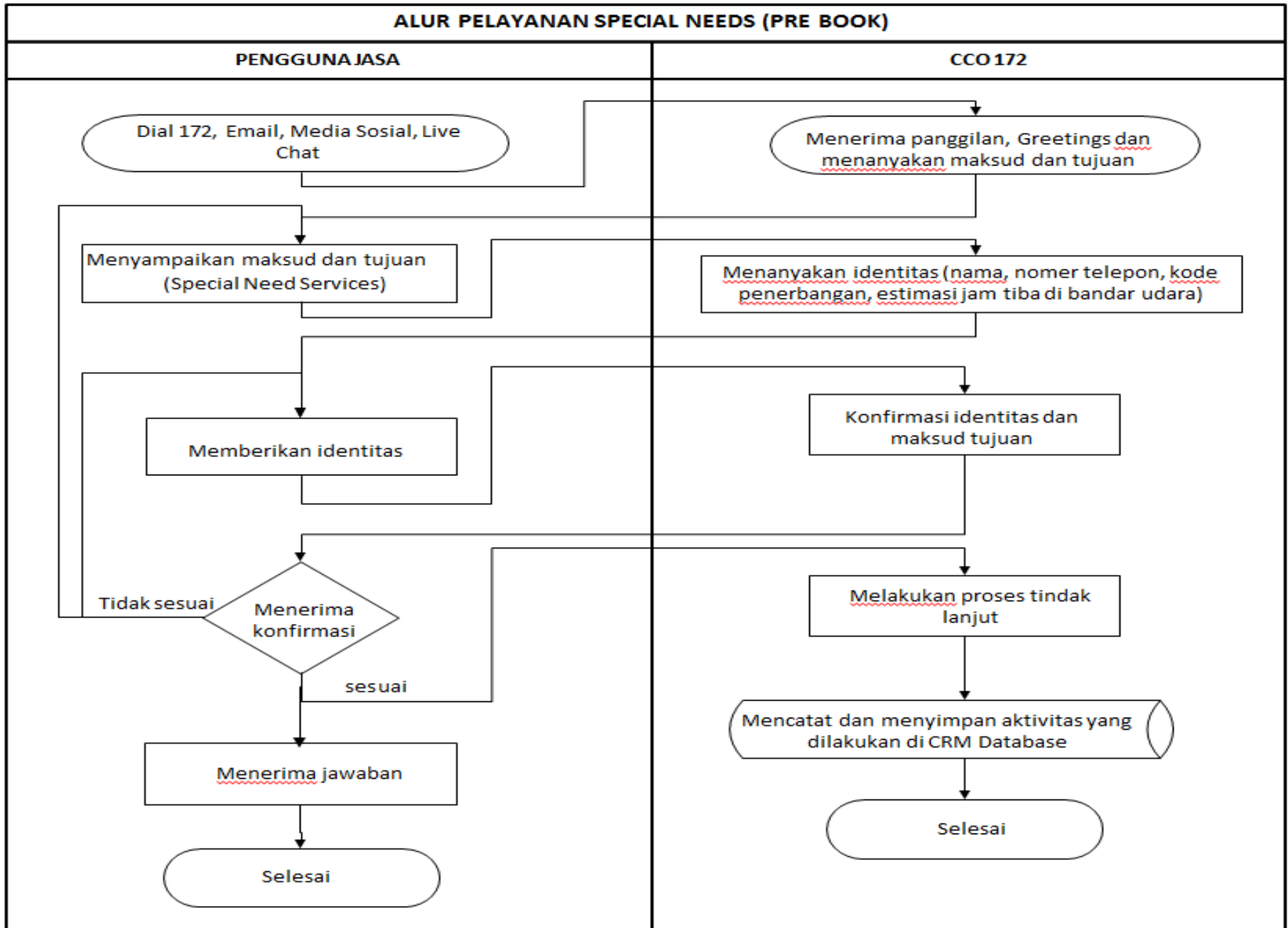


4. ALUR PELAYANAN FEEDBACK MELALUI KOTAK SARAN (FORM FEEDBACK)

ALUR PELAYANAN FEEDBACK MELALUI KOTAK SARAN



5. ALUR PELAYANAN *SPECIAL NEEDS* (PRE BOOK)



6. ALUR PELAYANAN FEEDBACK MELALUI LIVE CHAT

ALUR PELAYANAN FEEDBACK MELALUI LIVE CHAT

